

OUR STRATEGIC STATEMENT

Our 2019-2020 Goals

- Transition to Data Exchange for TEI services.
- Negotiation and retender of government funding contracts.
- Establishment of Wingecarribee Community Services Outreach in collaboration with TEI Service Providers and other community organisations.
- Access to a Family Worker who can provide DV support for women with children older than 12 and women who do not have children.
- Development of Youth Advisory Committee and leadership program for young people.

Our Vision

- All people living in the Southern Highlands should have access to equitable opportunities and support.

Our Purpose

- To work collaboratively and inclusively to provide life improving services and programs for children, young people and families.

Our Values

- **Teamwork** - Providing support to one another, working cooperatively, respecting the views of others and making our work environment fun and enjoyable.
- **Professionalism** - At all times we act with integrity, providing quality evidence-based services, with reliability, responsibility and trustworthiness.
- **Connection** - We are connected to the needs of the most vulnerable in our community and strive to help others through our networks and connections.
- **Respect** - We show respect for clients, colleagues and the wider community by honouring the value of all individuals.

Our Goals

- **Community Engagement** - to be proactively involved in our community in a way that promotes consultation, collaboration and inclusion.
- **Service Delivery** - To meet the needs of our target groups through a "best practice" lens of effective planning, implementation and evaluation of programs and services.
- **Operating Environment** - To provide clear and sustainable direction within a compliant and functional operational framework.
- **People & Capacity** - To be an inspired, skilled and motivated workforce with the capacity to respond to the diverse needs of our clients and community.